



Shindaiwa 7-Day Money Back Guarantee Return Claim

Return to OED – Attn: Lori White
E-mail: lwhite@oedinc.com or Fax: 800.877.9163

There are 3 steps required to process a return claim:

- Retail customer must return unit to dealer within 7 days of purchase
- Dealer fills out 7-Day Money Back Claim form below
- Dealer submits 7-Day Money Back Claim form with a copy of the original sales receipt and customer sales credit to OED to receive a credit for 15% of MSRP.

7-Day Money Back Guarantee not in effect during periods of natural disasters.

No special parts pricing will be provided to get returned units into "like new" condition again.

Dealer is responsible for selling the returned unit as "used" or keep and use the unit in their demo fleet.

Customer Name: _____

Date of Purchase: _____ Date of Return: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____

Model: _____ Serial Number: _____

Reason for Return:

Did customer buy another piece of equipment to replace the returned machine? Yes No

What did the customer buy? (i.e. model, brand) _____

Dealer Name: _____ Dealer Number: _____

OED USE ONLY

Date of Claim: _____

Purchase Price: _____

Dealer Credit Amount: _____

ECHO, Inc. Amount: _____