

OED Directory

Effective September 18, 2024



OUTDOOR EQUIPMENT DISTRIBUTORS, INC.

2721 Discovery Drive

Raleigh, NC 27616

Phone: 919.876.6937 / 800.827.7870

Fax: 919.850.9163 / 800.877.9163

Sales

- Sales and product training
- Product demonstrations
- End user schools
- Merchandising

Brad Cassidy

Territory Manager
bcassidy@oedinc.com

Carlton McGee

Territory Manager
cmcgee@oedinc.com

Jeff Riggleman

Territory Manager
jriggleman@oedinc.com

Jim Hoban

Territory Manager
jhoban@oedinc.com

Jon Stewart

Territory Manager
jstewart@oedinc.com

Mike Murphy

Territory Manager
mmurphy@oedinc.com

Benjamin Zucker

Product Specialist
bzucker@oedinc.com

Richard Peeler

Product Specialist
rpeeler@oedinc.com

Customer Service

- Place an order
- Sign up for On-Line ordering
- Assist with order discrepancies
- Return Merchandise Authorizations (RMAs)
- Check pricing / availability
- State contract quotes/orders

Chris Lynn

Operations Manager
800.827.7870 ext. 6204
clynn@oedinc.com

Taliah Myer

Customer Service
Team Leader
800.827.7870 ext. 202
tmyer@oedinc.com

Taylor Swearingen

Customer Service Associate
800.827.7870 ext. 200
tswearingen@oedinc.com

Technical Service

- Technical service assistance
- Warranty claims
- Service training schools

Gregg Mangum

Senior Service Associate
800.827.7870 ext. 340
gmangum@oedinc.com

Tim Patton

Service Associate
800.827.7870 ext. 341
tpatton@oedinc.com

Marketing/Advertising

- Co-op advertising
- Dealer programs
- Sales promotions
- Bid assistance programs
- Fleet programs
- National account programs

Lori White

Marketing Manager &
State Contract Manager
Direct Line: 919.863.6892
or 800.827.7870 ext. 290
lwhite@oedinc.com

Lauren Brown

Marketing Assistant
800.827.7870 ext. 101
lbrown@oedinc.com

Credit/Accounting

- Payments
- Account balances
- Credit applications
- Credit references
- Copies of statements
- Copies of invoices
- Dealer address changes
- Phone or fax number changes

Bob Mitchell

Controller
800.827.7870 ext. 230
bmitchell@oedinc.com

Renee Mills

Accounts Payable
800.827.7870 ext. 170
rmills@oedinc.com

Inventory Control

- Equipment purchasing
- Parts purchasing
- Parts pricing

Paul Gillis

Inventory Control Manager
800.827.7870 ext. 280
pgillis@oedinc.com

David Langenberg

Parts Manager &
Warehouse Associate
800.827.7870 ext. 6211
dlangenberg@oedinc.com

Shipping

- Shipping of parts and equipment
- Damaged shipments
- Freight, UPS & FedEx claims

Chris Lynn

Operations Manager
800.827.7870 ext. 6204
clynn@oedinc.com

Aaron Horton

Warehouse Manager

Brittany Lynn

Operations Analyst

Jamal Gillis

Shipping Expeditor

Rob Beckett

Shipping Expeditor